FAQs about CE Workshops

**How many people can attend the workshops?**
During these workshops, we like to cultivate a safe, connected space where everyone feels comfortable exploring their experiences. To do this, we keep the size of the workshops to a maximum of 13 people.

**Can I register or reserve a spot without paying at the time of registration?**
Unfortunately, we do not accept registration for CE workshops without payment at the time of registration. Because space at CE workshops is limited, we like to give everyone a fair chance at registering. And, because we are mostly powered by volunteer time and talent, we don't have the abundance of resources we would need to keep track of all the changes that are made.

**What happens if I sign up without paying?**
The registration software will put a "Hold" by your name if you register without paying, but you will not be registered. Being placed on Hold means you are on the workshop list and those who do pay at the time of registration will be added to the workshop before you. The only way you can be assured a place in the workshop is to pay at the time of registration through our website at [https://pinesoothand.org/for-therapists/ce-workshops/](https://pinesoothand.org/for-therapists/ce-workshops/)

**Do you know if a workshop will be filled in advance?**
There is no way of knowing if a workshop will be filled or not. Sometimes they become full and sometimes they do not. Pine Street Sangha keeps the website up to date and it will be noted on our website if the workshop is full.

**If the workshop is full, can I be placed on a waiting list?**
Yes. If you want to attend a workshop you know is full, send an email to: events@pinesoothand.org requesting placement on the waiting list. If someone cancels, we will contact you to let you know there is an opening.

**Can I get a refund if I can't make it at the last minute?**
For cancellations two or more weeks prior to the workshop, you can be credited the cost minus a $20 administrative fee. For cancellations of less than two weeks, credit can be applied to a future workshop. Credit will be good for one year. Credit for “no shows” is made at the discretion of the administrator.

**What if I have a complaint about the workshop?**
If a participant or potential participant would like to express a concern about their experience with Pine Street Sangha, they can email Pam Crow at: pamlcrowlcsw@gmail.com. Although we
do not guarantee a particular outcome, the individual can expect us to consider the complaint, make any necessary decisions, and respond within two weeks.